



## **Tiger Store 2.9.4 Release Notes**

<i>Fixes in Version 2.9.4</i> . . . . .	2
<i>Upgrade to Version 2.9.4</i> . . . . .	2

## Fixes in Version 2.9.4

Maintenance release 2.9.4 fixes a possible system instability of macOS computers running both the Tiger Client 2.9.3 and the Tiger Spaces Client 4.7.1 software. The problem has been observed on Intel-based macOS Big Sur and all supported ARM-based macOS clients. While the problem is thought to affect only setups in which Tiger Store 2.9.3 operates in conjunction with Tiger Spaces 4.7.1, we recommend that you upgrade your Tiger Store storage server and all Tiger Client to this new maintenance version even if you do not use Tiger Spaces on your network.

## Upgrade to Version 2.9.4

**Important:** *All computers on your Tiger Store network must run the same version of the software.*

To upgrade your Tiger Store storage server to version 2.9.4 from version 2.8 or above:

- (software-only installation) Without uninstalling version 2.8 or above, run the installation for version 2.9.4 and follow the on-screen instructions.
- (appliances) Contact Tiger Technology support for instructions about uploading version 2.9.4 as a firmware update.

## Upgrade from Version 2.7.3 or Below

To upgrade your storage server to version 2.9.4 from version 2.7.3 or below, you need to:

- uninstall the previous version of the product from the storage server.
- perform a clean installation of version 2.9.4 on the storage server.

On storage servers running the software-only version of the product, follow the steps provided below. On Tiger Store appliances, contact Tiger Technology support for assistance on upgrading to version 2.9.4.

### **To upgrade your Tiger Store storage server to version 2.9.4 from version 2.7.3 or below:**

1. On the storage server computer display the Control Panel.
2. Double-click Programs and Features.
3. Right-click Tiger Store and select Uninstall.
4. Confirm that you want to uninstall Tiger Store.
5. When prompted, restart the computer.

6. When the storage server computer starts, log on to it using an account with administrative privileges.
7. In a web browser go to:  
<https://license.tiger-technology.com>
8. In the home page of the licensing server, enter your order name and password in the corresponding fields, and click Log in.
9. In the Licensing Server menu, click Current Version and download the Tiger Store server installation and the Tiger Client bundle installations for version 2.9.4.
10. Double-click the Tiger Store installation file.
11. When the installation starts, click Next.
12. If the wizard suggests the installation of additional prerequisites, accept and click Next.
13. Select where to install the product, accept the terms of the software license agreement and click Install.
14. When the installation finishes, click Finish and select not to restart the computer, when prompted.
15. Double-click the Tiger Client bundle installation file.
16. When the installation starts, click Next.
17. Select where to install the clients bundle, accept the terms of the software license agreement and click Install.
18. When the installation finishes, restart the computer.

## Upgrade Tiger Clients to Version 2.9.4

Aside from upgrading your storage server, you must also upgrade all Tiger Client computers to version 2.9.4. On Apple Mac and Linux, to upgrade the client driver to version 2.9.4 you must first uninstall the previous version of the Tiger Client software and then install the new version. On Windows Tiger Clients, you can upgrade the client driver to version 2.9.4 without uninstalling the previous version.

### **To upgrade Windows Tiger Client to version 2.9.4:**

1. Access the web interface of the storage server.
2. Find the Tiger Client installation for your operating system and click Download.
3. Once the installation downloads to your computer, run it, following the installation steps described in the Tiger Store Administration Guide.

**To upgrade Apple Mac Tiger Client to version 2.9.4:**

1. Go to Applications | Tiger Client.
2. Double-click Uninstall.
3. Provide administrator's user name and password.
4. When prompted, confirm that you want to uninstall the Tiger Client software.
5. When the computer starts, open the web interface of the storage server.
6. Find the Tiger Client installation file for your operating system and click Download.
7. When the installation file downloads to your computer, double-click it to start the installation.
8. Follow the on-screen instructions and when prompted, restart your computer.

**To upgrade a Linux Tiger Client to version 2.9.4:**

1. Log on to the Linux system as root.
2. In command-line, execute the following:  
`rpm -e Tiger-Client`
3. In the web interface of the Tiger Store, find the Tiger Client installation file for your operating system and click Download.
4. When the installation file downloads to your computer, log on to the Linux system as root.
5. In command-line, execute:  
`rpm -i <path to the Tiger Client software .rpm file>`
6. In command-line, execute the following as root:  
`/etc/init.d/tboxd start`